



# राष्ट्रीय उत्पादकता परिषद्

## NATIONAL PRODUCTIVITY COUNCIL

(Under Ministry of Commerce and Industry, Government of India)

डा. अम्बेडकर उत्पादकता संस्थान, 6, अविन डायरी रोड, अम्बटूर इन्डस्ट्रियल एस्टेट (नार्थ)  
अम्बटूर, चन्नई - 600 050.

Dr. AMBEDKAR INSTITUTE OF PRODUCTIVITY (AIP), 6, AAVIN DAIRY ROAD,  
AMBATTUR INDUSTRIAL ESTATE (NORTH), AMBATTUR, CHENNAI - 600 050.

Phone : 044-2625 1808, 2625 5216, 2625 3144 Fax : 044-2625 4904, 2625 5012

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Ref No. : AIP/IE/TTQES/2019-20/01

Date: 24.09.2019

Director

Central Plantation Crop Research Institute

Kasaragod 671124

Kerala



Dear Sir,

### Sub : 2-days Programme on "Tools and Techniques for Quality, Environment and Safety Professionals"

Today a large number of organizations are certified with ISO 9000, ISO 14000 and IS 18000. However, the knowledge of tools and techniques for obtaining real benefits such as cost reduction and productivity improvements using these systems is lacking. This two day course aims to fill this gap and help organizations attain real benefits from these systems. The programme is designed for Junior and middle level managers from all departments.

#### Coverage of the Programme :

- The PDCA cycle - basic process of improvement
- 5S & Kaizen
- Visual control, 3M, 7 wastes & cost of quality
- Internal Customer concept
- New 7 QC Tools
- The 7 QC Tools
- Quality/waste minimization/safety circles.
- Customer satisfaction
- FMEA
- Incident Investigation

Duration : 12<sup>th</sup> -13<sup>th</sup> December, 2019 (2 Days), 09.30 A.M to 5.00 P.M.

#### Programme Fee and Payment :

The course fee is **Rs.7,000/ + 18 % GST** for Non-Residential Participants. Guest house accommodation may be availed subject to prior booking @ **Rs.4,000/ participant + 12% GST**. Accommodation for Residential Participants includes breakfast and dinner. Payment through DD Drawn in favour of "National Productivity Council", New Delhi or through Electronic Fund Transfer. The Bank details of NPC is INDIAN OVERSEAS BANK, 70, Golf Link, New Delhi – 110003. SB A/c No. : 026501000009207, MICR Code : 110020007, IFSC Code : IOBA0000265, NPC's PAN No.: AAATN0402F, GSTIN NO: 33AAATN0402F1ZD.

Last Date for registration: 5<sup>th</sup> December 2019

Venue /Postal Address: Dr. Ambedkar Institute of Productivity, National Productivity Council, No. 6, Aavin Dairy Road, Ambattur Industrial Estate(N), Ambattur, Chennai - 600 050. Check in and Check out times for Residential Participants are 12.00 Noon on 11<sup>th</sup> December 2019 to 13<sup>th</sup> December 2019 respectively. Residential accommodation on a first come first served basis.

We request you to nominate a few delegates from your organization and take advantage of the programme.

The nominations may be mailed to [preethi.dkumar@npcindia.gov.in](mailto:preethi.dkumar@npcindia.gov.in), [b.girish@npcindia.gov.in](mailto:b.girish@npcindia.gov.in)

Contact: Smt. Preethi Dineshkumar, Assistant Director, Mob: 9840852070.

We look forward to your favorable response.

Thanking You,

Yours faithfully,

HRD

14/9/19

14/9/19

14/9/19

B. Girish  
Sr. Deputy Director